



Management Knowledge & Skills

Overview:

The management knowledge and skills that these courses cover are necessary for any issue that a manager may face individually or as a member of a management team. The four courses can be taken in any order.

- *Communication Skills & Positive Attitude*
- *Emotional Intelligence*
- *Lead & Develop Your Staff*
- *Your Management Role*

We recommend that management teams have the knowledge and skills needed before taking the Common Management Issues courses.